

Your insurer is asking about your old systems. Can you answer?

Local IT support, with a way off Big Tech when it suits you.

Questions cyber insurers commonly ask

1. Do you run any end-of-life or unsupported software?
2. If so, how is it separated from the rest of your network?
3. Are your backups kept offline, and have you test-restored them?
4. Who has remote or admin access, and is it protected with MFA?

In an office, a clinic or a plant, the honest answer is often an office server past its support date, an old PC running a scale, a labeller, refrigeration or line-of-business software, and backups nobody has restored in a while. That's common, and there are practical steps to take.

BUILT FOR

Small offices and professional firms · clinics and labs · seafood and cold storage · food and small manufacturing

INSURANCE READINESS, HONESTLY

We give you the evidence: the inventory, the isolation controls, the restore-test results and the replacement plan. **You answer and sign your application.** We never fill it in or attest to it, and we can't promise coverage, a premium or an approval.

What we do

- **Find it.** An inventory of servers, PCs, apps and backups, with support end dates and what depends on what. A1 Assessment
- **Fence it off.** Systems that can't be upgraded go onto their own restricted segment, with limited access, logging, a gold image and a signed control sheet with a replacement date. A2 Isolation & Compensating Controls
- **Patch the disconnected ones.** Monthly offline update cycles using scanned, logged media and planned windows. A3 Air-Gapped Administration
- **Prove you can recover.** 3-2-1 backups with an offline copy, plus quarterly test restores with evidence. A4 Backup & Restore Assurance
- **Write it down.** Runbooks and registers your next person could follow. A5 Documentation
- **Look after what stays, or bring it home.** On-prem servers and Active Directory, migrations, licensing help, and moving off the cloud. A6-A8

Isolation reduces risk. It doesn't remove it. That's why every plan ends with a replacement date.

EQUIPMENT PCS: WHERE OUR WORK STOPS

We look after the Windows PC, meaning its image, backup and network isolation. We don't touch control logic, machine or HMI settings, or safety systems. Those stay with your vendor, your integrator or a licensed P.Eng.

WHO YOU'RE WORKING WITH

Open Stack Forge is led by founder Calvin Gould, a systems administrator for 12 years, with 10 of those years supporting on-premises, legacy and air-gapped systems, including in environments that run 24/7. Support hours: Mon-Fri, 8:30 a.m.-4:30 p.m. Atlantic, with a 1-hour, 24/7 response by phone for P1 issues (total outage or active security incident) on IT Secure plans.

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Start with a conversation.

Every job is scoped in writing before work begins. openstackforge.ca · Mon-Fri, 8:30 a.m.-4:30 p.m. Atlantic

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